

2008 / 2009 /2010

[www.luxuryfrenchvilla.co.uk](http://www.luxuryfrenchvilla.co.uk)

## **Terms and Conditions**

### **Contract**

Your contract is with Mr & Mrs Humphreys of 7 Beechfield Close, Redbourn, Herts UK AL3 7EG and these terms and conditions are enforced when a firm booking is made and confirmed by a deposit payment.

### **Reservation, Confirmation, Deposit and Payment Conditions**

To make a reservation or check availability email [info@luxuryfrenchvilla.co.uk](mailto:info@luxuryfrenchvilla.co.uk).

A reservation can be reserved and held for you for 3 days. Once an option has been accepted, a booking form with appropriate deposit amount must be returned within 3 days.

**A deposit of 30% of the total rental price** will be required to reserve the rental property. Cheques must be made payable to Mr W.Humphreys and sent to:

7 Beechfield Close  
Redbourn,  
St Albans  
Herts  
AL3 7EG  
UK

(Alternatively, please send an email to [info@luxuryfrenchvilla.co.uk](mailto:info@luxuryfrenchvilla.co.uk) to request credit card payment facility.

If the deposit is not received within the appropriate time scale, we reserve the right to cancel the booking.

A confirmation of the order will be sent and will confirm the dates, price and description of the accommodation reserved.

Please check this carefully as this forms the basis of our contract with you.

Any queries must be referred back to [info@luxuryfrenchvilla.co.uk](mailto:info@luxuryfrenchvilla.co.uk) within 7 days.

Any changes to accommodation requested at a later time will be subject to the amendment and cancellation charges mentioned below.

For last minute reservations made 30 days or less before arrival date, payment is due in full immediately. In this case the contract conditions come into force once the final payment has been received.

The balance of the price of your holiday is due at least six weeks before departure date. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out below. Any extra requests can only be guaranteed if confirmed in writing by Mr & Mrs Humphreys.

## Prices and holiday terms

Prices are quoted per property (not per person) within the price period shown and are exclusive of travel.

**Tourist tax: TO BE PAID LOCALLY BY PERSONS RENTING TYPICALLY Euro 1.20 per person per day**

**BED LINEN and TOWELS (for villa use only not beach)–included in weekly rental price**

**Any other extra services, extra change of linen, additional cleaning, firewood, etc are not included and also have to be paid locally and typically booked in advance. Bookings are normally from Saturday to Saturday.**

Short breaks and other arrival dates are possible in low season.

All credit card payments are subject to a 3% surcharge.

## Your Holiday Accommodation

The accommodation is privately owned.

An overview of the property will be mentioned in the booking confirmation and on the web site [www.luxuryfrenchvilla.co.uk](http://www.luxuryfrenchvilla.co.uk)

## **VERY IMPORTANT NOTES**

The use of the swimming pool and all gardens can be used by the person or persons who rent the villa unless specifically excluded on the rental confirmation or invoice. No unauthorised person or persons are permitted to use the villa, swimming pool or villa.

**However, please note that the swimming pool and gardens are used solely at the risk of the person or persons who are staying at the villa. Children must be supervised at all times when using the swimming pool and gardens. Persons using the swimming pool must familiarise themselves with the pool alarm but this is absolutely no substitute for adult supervision at all times.**

**The owners Mr and Mrs Humphreys take no responsibility whatsoever for any injury or death incurred while any person or persons are using the swimming pool, gardens or inside the villa or on any land owned by Mr & Mrs Humphreys, the owners.**

**There is no insurance included in the rental price of this property.**

## Conditions or Price changes

We have taken great care to ensure the details supplied to you are correct.

If we should discover any changes or errors you will be advised without delay and normally at the time of order confirmation. If we discover any changes after you have confirmed your booking, we will of course advise you immediately and will offer you the option of accepting the change or a full refund of all monies paid, but no further compensation.

The prices contained on this website are based on exchange rates prevailing and we reserve the right to increase or decrease the prices at any time before you book. Once your booking is invoiced and confirmed the price of your holiday is confirmed.

We do, however, reserve the right to impose any taxes or charges which may be implemented by the Government or any other charges approved by other regulatory body which were unknown at time of going to press.

## **Arrival and Departure, Curtailing or Extending your stay**

You should arrive between 16.00 and 19.00 hours on the start day of your holiday booking and depart before 10.00 hours on the last day of your holiday.

Please ensure the villa is left on departure as found on arrival. Please ensure all is clean and tidy and all items are returned to the appropriate place and position within the villa.

We cannot guarantee that keys will be available outside of the above times and in extreme circumstances unfortunately, you may have to find hotel accommodation and wait until the following day. If you are unable to take occupation on the day and time reserved due to delays, illness, personal reasons etc, no refund can be made. Similarly if you have to cut short your holiday no refund can be made for the days unused.

## **Changes or Cancellation by you**

If you have to cancel your holiday the following cancellation charges will be payable.

Cancellations received 40 days or more before arrival date = 25% of the rental cost  
Cancellations received 40 days to 30 days before arrival date = 50% of the rental cost  
Cancellations received 30 days to two days before arrival date = 80% of the rental cost  
Cancellations received one day before arrival, arrival date or after the arrival date = 100%.

**All cancellations must be confirmed in writing**

## **Changes or Cancellation by us**

It is unlikely we will have to make changes to your property rental.

If we are forced to do so we will advise you at the earliest possible date and will offer you the option of accepting the change or a full refund of all monies paid but no further compensation.

If any change is advised less than 4 weeks before departure we will also offer compensation of £50 per booking unless the change is due to war, riot, industrial dispute, natural disaster, fire or any other reason outside our control amounting to force majeure.

## **Our Liability**

We accept responsibility for ensuring the holiday accommodation you book with us is supplied as confirmed and the services offered reach a reasonable standard. We cannot guarantee resort facilities and services will be open at all times of year. Swimming pools are normally only open in the main season.

We cannot accept responsibility for any break in services, such as gas, electricity and water, or any failure attributable to your own fault or party member or the actions of third parties unconnected with the provision of services or force majeure reasons. No compensation will be given in these circumstances.

We cannot accept responsibility for any unforeseen failure in electrical or mechanical appliances provided with the property. No compensation will be given in these circumstances.

## **Your Liability & Deposit Details**

You have to pay a **breakage deposit of approximately Euro 500 or £350.00.**

The **DEPOSIT** has to be paid by cheque or credit card at time **of final rental balance payment.** Keys cannot and will not be handed over until the deposit has been paid.

The deposit will be refunded 7 to 10 days after departure, once a final check of the villa has been completed. Our housekeeper will undertake a final inspection with you on departure and advise if any deduction will be necessary.

You must take care of the property and contents and respect the local rules.

If you break or damage anything in the accommodation you must advise the key holder or local office immediately. You and your party will be liable for the cost of repairs and replacements. You must leave the house in good order and wash and put away all kitchen utensils before your departure. Occupation of the property is strictly limited to the number of people indicated on the voucher.

The key holder has the right to refuse entry to extra people or charge a supplement. Please note that local regulations and standards apply to local services and not those of the UK.

I have read and accepted the terms and conditions (4 pages)) / / YES  
(please initial)

**PLEASE PRINT AND RETURN THIS FORM TOGETHER WITH THE BOOKING FORM. THANK YOU.**

PRINT NAME: \_\_\_\_\_

SIGNED \_\_\_\_\_ DATE : \_\_\_\_\_